

**GREENE COUNTY DEPARTMENT OF EMERGENCY SERVICES  
9-1-1 ADDRESSING OFFICE**

25 Volunteer Drive  
Cairo, NY 12413



Phone: (518) 622-2739  
Fax: (518) 622-0572  
E-Mail: [bvermilyea@discovergreene.com](mailto:bvermilyea@discovergreene.com)

**John P. Farrell, Jr., Director**

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## FREQUENTLY ASKED QUESTIONS

### 1. How long will the postal service deliver mail to my old address?

The post office will deliver mail sent to your old address for a period of one year from the date of change, but you should start using your new address immediately.

### 2. How do I notify others of my new address?

Fill out the change of address information section that is provided on your bills and other mailings.

### 3. What happens to my Post Office Box?

Nothing, if you currently receive your mail through a Post Office Box you will continue to use the Postal Box number as your mailing address. The new address assigned to you is your actual physical 911 street address for all Emergency Responders (Fire, Ambulance and Police) and your address for deliveries (UPS, FED EX, Utility Companies, etc.)

### 4. Do I need to change my deed?

Not at this time, your deed will be changed when it is modified or transferred.

### 5. What if I rent my property, who will notify my tenants of the address change?

You do, it is the landlord's responsibility to inform each tenant of their new address.

### 6. Why does my private road need to be named?

When a road has three or more residents and/or potential for future development, 911 Addressing requested municipalities name the road. This way, when you call for emergency responders, they will have a road name to assist them. All these road/street names will be approved by local Town/Village Boards.

Residence Identification is one of the most important aspects of a successful 9-1-1 system.

Please make sure YOUR 9-1-1 address is posted properly!