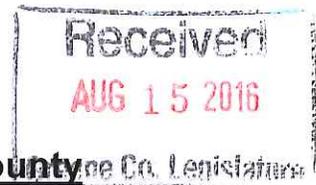


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The Arc of Ulster-Greene services in Greene County

The Arc of Ulster-Greene serves the largest group of individuals with intellectual and developmental disabilities including autism in Greene County.

Medicaid Service Coordination (MSC/ Case Management services):

The Arc of Ulster -Greene provides MSC services for 92 individuals throughout Greene County. MSC services include supports with eligibility process and coordination of services for people with developmental disabilities including autism.

| Town | #People |
|----------------|----------------|
| Ashland | 1 |
| Athens | 5 |
| Cairo | 9 |
| Catskill | 52 |
| Coxsackie | 3 |
| Durham | 1 |
| Earlton | 3 |
| East Durham | 1 |
| Greeneville | 1 |
| Hannacroix | 2 |
| Hunter | 2 |
| Leeds | 3 |
| Prattsville | 1 |
| Purling | 2 |
| Roundtop | 1 |
| West Coxsackie | 2 |
| Westkill | 1 |
| Windham | 2 |
| Total | 92 |

Family Support Services

The Arc of Ulster Greene provides a variety of family support services to include the following: Voucher respite, Waiver Respite, Waiver Respite Recreation, Intensive Behavior Supports, Community Habilitation and Bridges to Health.

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Voucher Respite:

Voucher respite pays families for providing respite to their family member who is deemed eligible for OPWDD services. The Arc currently provides voucher respite to following individuals in Greene County.

- Purling 1
- Cairo 3
- Earleton 2
- Athens 2
- Freehold 1
- Leeds 1
- Coxsackie 1
- Catskill 2
- Greenville 3
- Tannersville 1
- Ashland 1
- Hunter 1

Total = 19

Waiver Respite:

In Waiver Respite, staffs go to the individual family's residence to provide respite services to family and individual with disabilities. Individual must be OPWDD Waiver eligible. 558.75 hours were used to support the following individuals in Waiver Respite services:

- Hunter 1
- Cairo 1
- Freehold 1

Total = 3

Waiver Respite (Recreation):

Recreation is a waiver program for families who have children with developmental or intellectual disabilities. The recreation group meets every Tuesday and Thursday afternoon from 3:00 pm - 5:30 pm at our 311 West Bridge street location. In addition, the group has special activities and group events.

Examples of the 2015 program include:

- A healthy eating and exercise program with yoga and music.
- Weekly swimming lessons at YMCA
- DEC fishing trip
- Day trips to North Lake
- Weekend camping trip
- Professional sports games including Harlem Globetrotters, and Hudson Valley Renegades

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- Medieval Times, Hudson River Cruise, Garlic Festival, Family Feud
- Dance with Live Band

The recreation program provides supports to the following individuals:

- Athens 1
- Cairo 1
- Catskill 5
- Leeds 1
- Roundtop 1
- Westerlo 1
- Earlton 2
- Hannacroix 1
- West Coxsackie 2
- East Durham 1

Total = 16

Intensive Behavior Support (at Home):

Offers clinical supports to individuals living in their natural homes:

The following individual was supported:

- Westkill 1

Total = 1

Community Habilitation:

The Arc Ulster Greene provides community habilitation services to individuals who live in their natural homes. Staff provides variety of services to build skills necessary for successful community living. 6,448 hours of support were provided to the following individuals:

- Cairo 2
- Catskill 8
- Coxsackie 1
- Freehold 1
- Earlton 1
- Freehold 1

Total = 14

Bridges to Health:

No referrals for 2015

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Greene County Transportation:

The majority of Greene County can be categorized as rural and is lacking in the necessary mass transportation systems. The Arc of Ulster-Greene provides this support by either having a job coach pick individuals up at their home or enlisting the help of the Agency's Transportation Department. The Transportation Department operates 7 vehicles per day, Monday through Friday, and 1 vehicle on Saturday and Sunday. The total miles annually are approximately 191,818 . **(Medicaid does not cover these expenses).** Transportation is provided to the following Greene county locations:

Catskill:

9 Individuals to workshop,
10 Individuals to Day Hab,
2 Individuals to Supported employment,
3 Individuals to Community-based enclave job site

Cairo:

3 Individuals to workshop,
3 Individuals to Day Hab,
2 Individuals to Community-based enclave job site

Palenville:

1 Individual to Day Hab

Durham:

1 Individual to Day Hab

Coxsackie:

6 Individuals to workshop,
2 Individuals to Day Hab

Athens:

1 Individual to workshop,
1 Individual to Community-based enclave job site

New Baltimore:

1 Individual to workshop,
1 Individual to Day Hab

Hannacroix:

1 Individual to workshop

Greenville:

2 Individuals to workshop,
1 Individual to Community-based enclave job site

Earlton:

2 Individuals to workshop,
1 Individual to Day Hab

Total = 53

The Arc of Ulster- Greene was awarded BIP funding to develop a public transit system for the county. With collaboration from the county and DOT the system is expected to be in operation by 2016.

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Group Homes:

| PROGRAM | CAPACITY | CURRENT NUMBER of INDIVIDUALS | CITY |
|---|----------|----------------------------------|-------------------|
| <u>Hagan:</u> 110 Wildwing Park, Catskill, NY 12414 | 8 | 8 | Jefferson Heights |
| Total | 8 | 8 | |
| <u>Griffin:</u> 195 Spring Street, Catskill, 12414 | 8 | 6 | Catskill |
| Total | 8 | 6/ 2 vacancies | |
| <u>McGiffert:</u> 13 Red Apple Lane, Catskill, NY 12414 | 6 | 6 | Catskill |
| Total | 6 | 6 | |
| <u>Honeysuckle:</u> 8 Honeysuckle Lane, Catskill, NY 12414 | 4 | 3 | Catskill |
| Total | 4 | 3/ 1 vacancy | |
| Total | 26 | 23/3 vacancies | |

Apartments:

| | | | |
|---|----|----|----------|
| <u>West Main:</u> 359 W. Main Street, Catskill, NY 12414 | 13 | 13 | Catskill |
| <u>Grand View apartment</u> | 1 | 1 | Catskill |
| <u>9W:</u> 7440 Rt 9W, Catskill, NY 12414 | 5 | 5 | Catskill |
| Total | 19 | 19 | |

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Day Habilitation:

Our Day Hab. programs provide volunteer services to Greene county residents through collaborative relationships with community partners. The volunteer hours totaled 3,385.5 for 2015 providing services for :

- Deliver Meals on Wheels
- Bagging food for Windam food bank
- Cleaning Greenville Norton church
- Gardening at Dutchman’s Landing
- Donating crafts to local nursing homes
- Unloading Food Truck
- Recycling
- Helping out at Goodwill
- Help a Senior

| | | | |
|--|--------------|--|-----------------------|
| Cairo Day Hab: 18 Forgione Road, Cairo, NY 12413 | Capacity 25 | 3 | Cairo |
| | | 12 | Catskill |
| | | 1 | Coxsackie |
| | | 3 | Earlton |
| | | 2 | Hannacroix |
| | | 1 | Leeds |
| | | 1 | Medusa, Albany County |
| Total | 25/23 | 13 unduplicated out of total 25 | 2 Vacancies |
| Catskill Day Hab: 311 W. Bridge Street, Catskill, NY 12414 | Capacity | 1 | Cairo |
| | | 11 | Catskill |
| | | 1 | Hannacroix |
| | | 3 | Jefferson Heights |
| | | 1 | New Baltimore |
| | | 1 | Palenville |
| | | 6 | Saugerties |
| | | 1 | West Coxsackie |
| Total | 25/25 | 10 unduplicated out of 25 | No Vacancies |
| Community Day Hab 311 west bridge street Catskill. NY 12414 | | | |
| | | 1 | Athens |
| | | 1 | Cairo |
| | | 6 | Catskill |
| | | 1 | Greenville |
| | | 1 | Hudson |
| | | 3 | Saugerties |
| | | 1 | West Coxsackie |
| Total | 14/14 | 4 unduplicated out of 14 | |

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Catskill Workshop: 311 W. Bridge Street, Catskill, NY 12414

In 2015, Our Workshop (Career Discovery Center) provided employment to 46 (total enrollment) individuals with development disabilities. They performed 7404 hours of work and earned \$15,026.85. The rate of pay is determined by their ability to perform the assigned tasks. The average wage for 2015 was \$2.46 per hour. Our Career Discovery Center business in Greene County is significant and in 2015 we provided a total of \$18,338.61 in gross sales.

For individuals with intellectual and developmental disabilities, our work center is often the first opportunity to experience meaningful work. Work is set up in a large open environment with individuals sitting around small tables or operating sealing machines. In the Center we complete light assembly work, packing and re-packing of various items including magnets, make-up, batteries and office supplies. We have done work for local companies such as Sullivan Industries, Milecrest, and Paperhouse.

| | | | |
|--------------|-----------|---|---------------------------------|
| | | 1 | Athens |
| | | 2 | Cairo |
| | | 27 | Catskill |
| | | 1 | Coxsackie |
| | | 1 | Greenville |
| | | 1 | Hannacroix |
| | | 1 | Hudson |
| | | 1 | New Baltimore |
| | | 1 | West Coxsackie |
| | | 1 | Lake Katrine – Ulster County |
| | | 9 | Saugerties – Ulster County |
| Total | 46 | 28 unduplicated (18 duplicated) = total 46 | |

School To Work: 311 W. Bridge Street, Catskill, NY 12414

- We work with various school districts to offer transitional services
- Offer opportunity to students to explore various career possibilities, and experience on the jobs training and learn real world job skills.
- The students worked 377 hours on the job training, earning \$3292.00 at an hourly rate of \$8.75 per hour

| | Capacity = based on need | | |
|--------------|-------------------------------------|----------|---------------|
| | | 1 | Cairo |
| | | 1 | Cornwallville |
| | | 1 | Greenville |
| Total | | 3 | |

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Supported Employment:

Supported Employment is a service for an individual with intellectual and developmentally disabilities where he or she is able to obtain community based employment. There are two distinct types of opportunities; enclaves and competitive employment:

Enclaves:

In 2015, our Enclaves in Greene County employed 24 individuals. They performed 19,722.50 hours of work and earned \$452,407.98. The average wage for 2015 was \$8.75 per hour.

The enclaves consist of one staff member along with 4-6 individuals who provide a contracted service for a host company. Individuals work 2-5 six hour shifts per week. The rate of pay is minimum wage. We had two large enclaves (Catskill Redemption Center and Essendant) and two small enclaves (Hot Dog Cart and a Lawn Care crew).

Bottle and Can Redemption Center: The redemption center is located at our 311 West Bridge street facility and employs 4-7 individuals per day. The redemption center is open 6 days a week and has grown from a few thousand bottles and cans per week to an average of 7000 -10,000 thousand a day. We have collaborated with Greene county solid waste and Cairo Transfer to keep Greene county green by processing the bottles and cans. The individuals sort, count and redeem the bottles and cans. As of December 31, 2015 we have processed 2,806,172 bottles and cans – wow! 3 million here we come!

Competitive Employment:

Competitive Employment is when an individual is placed at a host company and earns typically at least minimum wage. Currently we have 14 individuals employed and another 9 individuals in job development. Ulster-Greene Arc provides the initial job training and then continues to support the individual through bi-weekly visits. Work ranges from part-time to full-time and the average wage for all individuals competitively employed is \$8.75 per hour. The employers in Greene County include the following: McDonalds, Price Chopper, Roy Rogers (New Baltimore rest area), Tip Top Furniture, Wal-Mart, Windham Valero, Post Brothers, Field Goods, The Elliot, Topps and UGArc.

Capacity: based on need.

| | | | |
|-----------------|----------------------|--|----------------------------|
| | | 2 | Athens |
| | | 8 | Catskill |
| | | 1 | Freehold |
| | | 1 | Greenville |
| | | 1 | Hannacroix |
| | | 1 | West Coxsackie |
| | | 1 | Windham |
| | | 1 | Saugerties – Ulster County |
| Total 27 | Based on need | 15 unduplicated (12 duplicated) | |

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In addition, to continue to meet the needs of Greene county residents, The Arc of Ulster-Greene in 2015 has provided and maintained the following other services:

Assistance with accessing OPWDD services:

The Arc of Ulster- Greene is one of the few agencies in the entire Taconic region who offers this service. Our agency offers Greene County residents the following services (often at no cost to them):

- Assistance with applying for eligibility for OPWDD services (Medicaid does not pay for this)
- Clinician for Testing for eligibility
- Guardianship
- Partnering with Greene County SPOA to facilitate transition to OPWDD services.
- Front Door Information sessions for OPWDD

Family Support and Clinical services:

- Multi-Sensory Room for Autism
- Cognitive Support Technology (ABLE Link)
- Family Support Training
- Self- Advocacy Group

The Arc of Ulster- Greene has been a true partner and leader in meeting the needs of Greene County residents. This has been made possible only with the collaborative efforts of our agency, county, and our community partners. Our daily efforts are centered not only on providing high quality services, but also on minimizing program, department, and agency losses. However, without the support of the county funds, the rising costs of our Work Center, Supported Employment, and Transportation Services could put the entire program in jeopardy. In order for The Arc of Ulster- Greene to provide these much needed services to Greene County residents continued support from Greene County is crucial.

