

Health Insurance Information Counseling and Assistance Program (HIICAP)

HIICAP is available to Greene County residents with Medicare as their health insurance. New York State certified counselors provide information to help you make informed decisions regarding health insurance related issues.

How can the counselor help me?

Counseling focuses on your specific situation during a one-on-one confidential session. This can be in the office or in your home if you are unable to drive or get transportation to the office.

Here are some examples of the services they offer:

- Interpret Medicare Part A, B, C and D and explain benefits.
- Assist with Medicare reviews and/or appeals process.
- Explain the Medicare Savings Program and Extra Help.
- Assist with plan enrollment.
- Help to prevent Fraud & Abuse..
- Help compare private insurance policies including HMOs, Medicare Drug Plans and Supplemental insurances.
- Provide information regarding the EPIC program (Elderly Pharmaceutical Insurance Coverage) and help you apply.
- Make referrals to supporting agencies, if needed.

What is the cost?

There is no charge for this service. However, donations for receiving assistance are accepted. These funds will be used to enhance our program.

HOW CAN I GET FURTHER INFORMATION?

Questions regarding HIICAP? Call 719-3555 or toll-free at (877) 794-9266.

