

---

GREENE COUNTY INFORMATION TECHNOLOGY  
2014 ANNUAL REPORT TO THE GREENE COUNTY LEGISLATURE

Greene County Information Technology  
411 Main Street  
Catskill, NY 12414  
John K. Wynne – Director of Information Technology  
[jwynne@discovergreene.com](mailto:jwynne@discovergreene.com)

Prepared: April 2015  
By: John K. Wynne – Director

## **2014**

### Leveraging Technology for Better Government

Leveraging technology for improved efficiency in government and better communications with citizens.

2014 was a banner year of new projects to improve the Efficiency of Government and build the openness and communication between Government and Constituents.

Projects included: Website ongoing development, redesign of the Greene County WebMap, Build out of the VOIP (Voice Over the Internet) Phone system, Deployment of IQM2 Agenda management software.

This report presents snapshots of the highlights of 2014, goals for 2015 and detail the mission and business of Information Technology in Greene County.

Always, support of all County Agencies remains our most important daily activity.

---

## **Mission Statement**

Information Technology is a crucial component of modern government. As the support element for service delivery in County government, information technology is increasingly the vehicle of choice for direct delivery of County services.

The mission of Greene County Information Technology is to provide reliable and responsive information technology services, web and application services, infrastructure and data center services to Greene County departments and agencies.

## **Technical Vision Statement**

Deliver easy to use internet applications to make information more accessible to citizens and all stakeholders in Greene County.

Provide growth on Windows, Linux and SQL based technologies and first rate support on existing systems.

Continually enhance network and application security to protect Greene County information resources.

Enable business continuity by delivering networking and server technologies which provide redundancy, scalability, speed, reliability and flexibility.

Utilize web based technologies incorporating data, images, documents, mapping and business processes to promote enterprise solutions and enhance department and agency communication and collaboration.

## Highlights of 2014

- Ongoing refresh of all County desktop computers – 20% replacement per year representing about 65 computers per year. Purchases are based on New York State Contract, NYS Aggregate Buy pricing or below.
- Ongoing updates and refresh of Greengovernment.com websites.
- As a part of updating and refining GreeneGovernment.com websites Google Analytics are provided to all department heads.
- Continued build out of VOIP Telephone system. Cutting telephone costs and building out a common phone system throughout Greene County Government.
- Support of All County Agencies and Departments.
- Increasing attention to Cyber-Security – High security build-out of County owned networks with careful eye on data security. Director is now on the board of Directors of NYS Committee for Cyber-Security and Critical Infrastructure.
- Worked closely with Emergency Services including: Computer aided dispatch, mapping, Telecommunications, Radio Systems and networks.
- Build out of BOVPN Network to Sheriff, Mental Health, Highway, 411 Main.
- Worked closely with Redesign of Greene Web Map.
- Migration from Windows XP to Windows 7 throughout.

## **Goals for 2015**

- Implementation of Onbase Electronic Content Management system into – Sheriff, District Attorney, Public Defender and Probation to start with.
- EDS – Electronic Document Storage
- ECM – Electronic Content Management
- Working with each Agency to develop improved workflow.
- Completion of the VOIP Project
- Upgrades of Windows Server 2003 units to 2008/2012 platform
- Development and deployment of Email Archiver allowing for email retention of 7+ years.
- Going Digital with transcription software provided by Gearworks.

2014 Aggregate PC Purchase Initiative

BUSINESS CLASS CONFIGURATION	PRIMARY AWARD	SECONDARY AWARD
Companion Tablet	Lenovo ThinkPad Tablet 2 \$530.00	Hewlett Packard ElitePad 1000 G2 \$632.00
Portable Touch Tablet	Lenovo ThinkPad Tablet 2 \$870.00	Hewlett Packard EliteBook Revolve 810 G2 \$1020.00
All In One Desktop	Dell OptiPlex 9020 AIO \$620.00	Hewlett Packard EliteOne 801 All in One NT \$775.00
Lightweight Notebook	Lenovo ThinkPad X240 \$763.00	Dell Latitude E1440 \$803.00
19" Unbundled Display	Dell Professional P1913 \$100.00	Hewlett Packard EliteDisplay E201 \$115.00
19" Standard Unbundled Display	Dell Professional P1914S \$110.00	Hewlett Packard EliteDisplay E190 \$130.00
21 - 22" Unbundled Display	Dell <sup>1</sup> Professional P2214H \$137.00	Hewlett Packard EliteDisplay E221 \$120.00
23 - 24" Unbundled Display	Dell Professional P2414H \$163.00	Hewlett Packard EliteDisplay E241 \$203.00
21 - 22" Unbundled Display with webcam	Dell UltraSharp 22" Multimedia U2221SH \$161.00	Hewlett Packard EliteDisplay E221c \$175.00
23 - 24" Unbundled Display with webcam	Dell UltraSharp 23" Multimedia U2321SH \$177.00	Hewlett Packard EliteDisplay E2310 23 \$215.00
Business Class Desktop vPro	Hewlett Packard EliteDesk 800 G1 Small Form Factor \$336.00	Dell OptiPlex 9020 \$637.00
Business Class Desktop Non-vPro	Hewlett Packard ProDesk 400 G1 \$605.00	Dell OptiPlex 3020 \$582.00
Business Class Notebook vPro	Hewlett Packard ProBook 640 G1 \$874.00	Dell Latitude E5440 \$711.00
Business Class Notebook non-vPro	Dell Latitude E5440 \$637.00	Hewlett Packard ProBook 640 G1 \$642.00
Education Entry Level Desktop	Hewlett Packard ProDesk 400 G1 \$419.00	Dell OptiPlex 3020 \$466.00
Education Entry Level Notebook	Hewlett Packard ProBook 455 G1 \$488.00	Dell Latitude E5440 \$544.00

<sup>1</sup> Please note: Configurations were awarded by the total cost per line; not cost per configuration. For ease of use of this matrix, the matrix is set up by Primary and Secondary awarded line.

The above links provide access to the awarded contractors' websites, set up specifically for this initiative.  
All authorized users are encouraged to select the awarded contractor.  
NYS agencies will be required to purchase from the awarded contractor who quoted the lowest price for each awarded configuration, unless justification for purchasing from the second lowest contractor is approved by the NYS OFT through the Plan to Procure process (PTP) additional information through link below.  
The following links provide necessary information relevant to this purchasing initiative:

- [CL 799 2014 PC Aggregate Purchase Initiative - Complete Award Notification](#)
- [CL 797 2014 PC Aggregate Purchase Initiative - Partial Award Notification \(Revised\)](#)

NYS agencies will be required to purchase from the awarded Primary contractor who quoted the lowest price for each awarded configuration, unless justification for purchasing from the Secondary contractor is approved by NYS ITS through the current Plan to Procure process (PTP). Additional information pertaining to NYS ITS PTP process is available via: <http://www.its.ny.gov/ptp>

Every year we schedule the replacement of Desktop computer systems throughout the County. Based on 323 County owned and 110 State owned computers this represents about 65 units per year.

Most of our purchasing is done through either New York State Contract or New York State Aggregate Buys. Whichever, provides the lowest price.

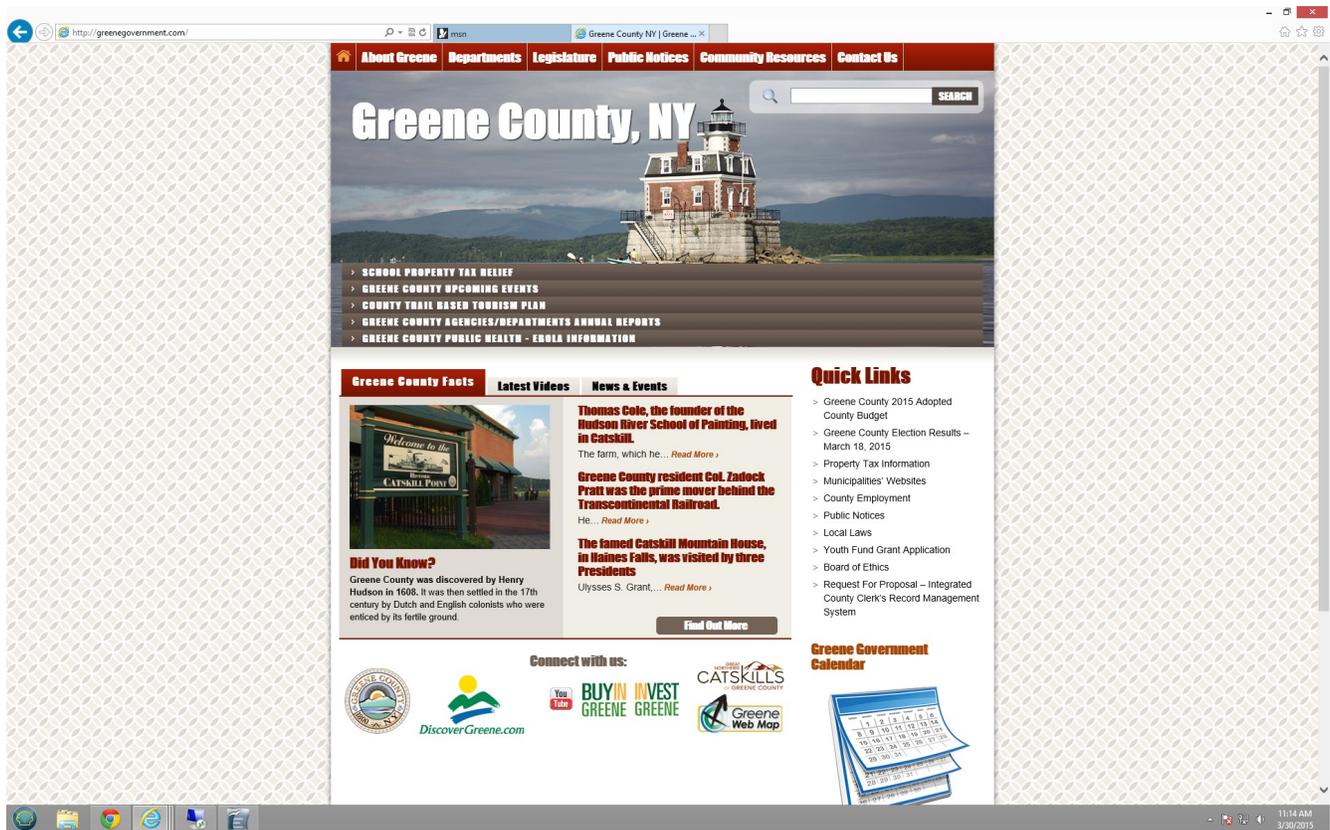
With each system purchase the operating system is purchased, allowing us to usually be a bit ahead of the curve and get the most current operating systems at the best possible price.

With each system purchase we install one of three office productivity suites:

- Microsoft Office – Professional
- Microsoft Office – Home and Business – does not include Access or Publisher
- Apache OpenOffice

There are sometimes exceptions to the 5 year replacement rule. Some systems are used very heavily (24/7) and need to be addressed more often. Yet, other systems are used very little. An example would be a Civil Service testing unit which would be used a couple of times a month and, therefore needs to be replaced not as often. However, a 24/7 Computer Aided Dispatch system at Emergency Services may need to be replaced sooner.

The overall purpose of this is to assure good quality working computers, reasonable replacement schedule and affordability for the County.

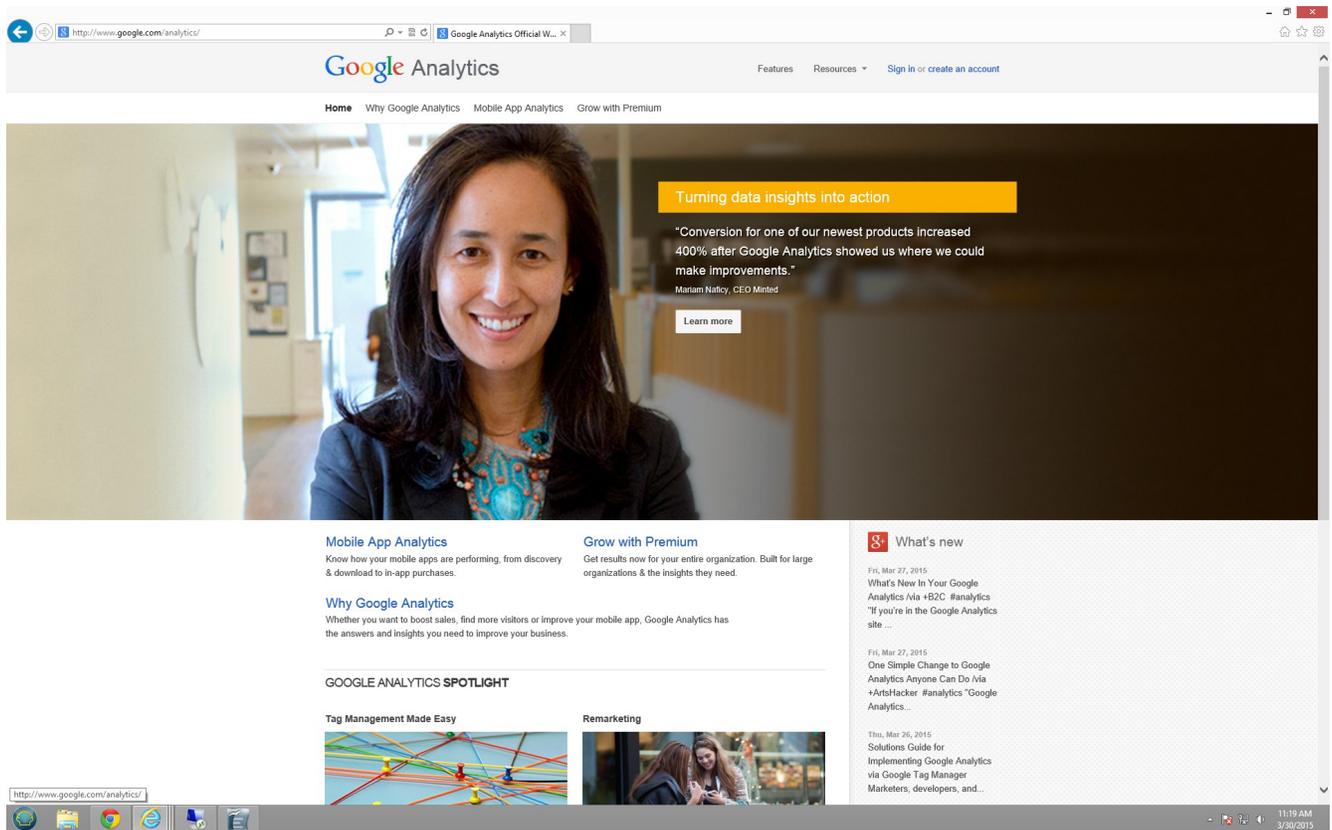


GreeneGovernment.com continues to be a growing website and valuable resource in Greene County. In 2014 the Calendar functions have become more robust with up to date information and increased content from Agencies.

A complete revamp of the GreeneGovernment.com website was completed in the 2013. Functionality of Calendars, redesign of Greene WebMap and overall content and appearance was improved as an ongoing process.

MinuteTraq portal for Legislature minutes will be launched early in 2015.

Management of the website is in house by Information Technology. Some redesign services are provided by KathodRay Media in Greenville, New York.



Google Analytics are provided to Department Heads on a monthly basis by IT. With analytics department heads can see the increase or decrease of traffic to their specific pages on the GreeneGovernment.com website. It illustrates the value of information provided on the web and helps to build the interest and interaction on the sites.

The screenshot shows a web browser window displaying the ShoreTel website. The page title is "VoIP cost saving benefits" and it is dated "8 AM on October 30, 2013". The author is listed as "Katie Mailer". The article features a large image of falling US dollar bills. Below the image, the text states: "Businesses can save a significant amount on communication and IT costs by implementing a VoIP phone system." The article continues to discuss the benefits of VoIP services, such as increased collaboration and productivity, and mentions that according to Gadget Magazine, organizations can save at least 25 percent each billing cycle. A sidebar on the right contains "RECENT STORIES" and a "NEWSLETTER" sign-up section.

## VOIP – Voice over the Internet

In 2014 we began building the VOIP telephone system at our largest location, 411 Main Street. At 411 Main is the largest and most complex phone system owned by the County. Of the 350+ phones, we have installed about 200 VOIP phones and expect to complete the project by end of 2015 with full cutover from:

### **Traditional phone to VOIP Phone**

With VOIP phones the benefits are:

#### **Reduction of the Cost**

With each traditional phone replaced with a \$100 VOIP phone we expect in excess of \$200 of annual savings. Incredible ROI.

#### **Improved modern phone system**

By utilizing the internet we can have one central phone system throughout all County buildings and agencies. Even, the possibility of a central operator or auto attendant is possible.

Improved communications between agencies

Every user on the system is available to each other with 4 digit dialing and no line cost.

Worker Request Display - Windows Internet Explorer

http://greenecc.com/ec7/boards/board.aspx?tableid=140&viewid=963&uid=1.1013

## Work Order Request

Incident: March/ April

Status: All Requests

Priority: Show All

Search: Search Clear Search

Tracking #	Point of Contact	Category	Priority	Time Due	Assigned To	Status	Details
GRE-4941061 03/30/2015	Maria	INFORMATION TECHNOLOGY	Priority (12 hrs.)	03/31/2015 01:00:00	LOG ESF-07 Information Technology	In Progress - Rucker	Select
GRE-4359634 03/30/2015	Patty Austin	INFORMATION TECHNOLOGY	Routine (24 hrs.)	03/31/2015 12:59:00	LOG ESF-07 Information Technology	Assigned	Select
GRE-5765197 03/30/2015	Terry McGee Ward	-Computer / Network Security	Life Safety/Immediate (4 hrs.)	03/30/2015 14:09:00	LOG ESF-07 Information Technology	Completed	Select
GRE-2651376 03/30/2015	Linda Dunn	INFORMATION TECHNOLOGY	Routine (24 hrs.)	03/31/2015 10:02:00	LOG ESF-07 Information Technology	Completed	Select
GRE-1443443 03/27/2015	Maureen Murphy	-Computer / Network Security	Priority (12 hrs.)	03/28/2015 05:07:00	LOG ESF-07 Information Technology	Completed	Select
GRE-9653162 03/27/2015	Nancy Petramale	INFORMATION TECHNOLOGY	Routine (24 hrs.)	03/28/2015 14:52:00	LOG ESF-07 Information Technology	In Progress - Houghtaling	Select
GRE-5077864 03/27/2015	Karen Whitbeck	-IT Other	Priority (12 hrs.)	03/27/2015 23:53:00	LOG ESF-07 Information Technology	Assigned	Select
GRE-5848882 03/27/2015	Maria	INFORMATION TECHNOLOGY	Priority (12 hrs.)	03/27/2015 21:38:00	LOG ESF-07 Information Technology	Completed	Select
GRE-7835158 03/26/2015	Dana Masselli	-Network Issues	Priority (12 hrs.)	03/27/2015 00:36:00	LOG ESF-07 Information Technology	Completed	Select
GRE-6766933 03/26/2015	Eileen Rosenblatt	INFORMATION TECHNOLOGY	Life Safety/Immediate (4 hrs.)	03/26/2015 16:28:00	LOG ESF-07 Information Technology	Cancelled	Select
GRE-6766933 03/26/2015	Eileen Rosenblatt	INFORMATION TECHNOLOGY	Life Safety/Immediate (4 hrs.)	03/26/2015 16:28:00	LOG ESF-07 Information Technology	Completed	Select
GRE-1931338 03/26/2015	Teri Weiss	-Computer / Network Security	Priority (12 hrs.)	03/27/2015 00:23:00	LOG ESF-07 Information Technology	Completed	Select
GRE-9904667 03/26/2015	Alan Frisbee	-Network Issues	Priority (12 hrs.)	03/27/2015 00:19:00	LOG ESF-07 Information Technology	Cancelled	Select
GRE-9904667 03/26/2015	Alan Frisbee	-Network Issues	Priority (12 hrs.)	03/27/2015 00:19:00	LOG ESF-07 Information Technology	Completed	Select
GRE-3282973 03/26/2015	Kerry	INFORMATION TECHNOLOGY	Routine (24 hrs.)	03/27/2015 11:20:00	LOG ESF-07 Information Technology	Completed	Select
GRE-2739284 03/26/2015	kira pospeel	-Website Updates	Priority (12 hrs.)	03/26/2015 21:50:00	LOG ESF-07 Information Technology	Completed	Select
GRE-4165678 03/25/2015	Barbara Wallace	-Hardware	Routine (24 hrs.)	03/26/2015 13:32:00	LOG ESF-07 Information Technology	Completed	Select
GRE-1493868 03/25/2015	Barbara Wallace	-Hardware	Routine (24 hrs.)	03/26/2015 13:08:00	LOG ESF-07 Information Technology	Need More Information	Select
GRE-5094404 03/25/2015	Barbara Wallace	-Hardware	Routine (24 hrs.)	03/26/2015 13:02:00	LOG ESF-07 Information Technology	Cancelled	Select
GRE-9762967 03/25/2015	Linda Deyo	-IT Other	Priority (12 hrs.)	03/26/2015 00:21:00	LOG ESF-07 Information Technology	Completed	Select
GRE-3666192 03/25/2015	Linda Dunn	INFORMATION TECHNOLOGY	Routine (24 hrs.)	03/26/2015 10:58:00	LOG ESF-07 Information Technology	Completed	Select
GRE-6023863 03/25/2015	Terri Brett	-Account Request / Staff Status Update	Life Safety/Immediate (4 hrs.)	03/25/2015 14:50:00	LOG ESF-07 Information Technology	Completed	Select
GRE-8869847 03/25/2015	Daniel Hall	INFORMATION TECHNOLOGY	Routine (24 hrs.)	04/17/2015 10:26:00	LOG ESF-07 Information Technology	Assigned	Select
GRE-2279073 03/24/2015	Loretta O'Dell	INFORMATION TECHNOLOGY	Life Safety/Immediate (4 hrs.)	03/24/2015 19:24:00	LOG ESF-07 Information Technology	Completed	Select
GRE-2813496 03/24/2015	Daniel Hall	INFORMATION TECHNOLOGY	Routine (24 hrs.)	03/25/2015 14:39:00	LOG ESF-07 Information Technology	Completed	Select

Page 1 of 21

intermedix

1:01 PM 3/20/2015

Support for all County Agencies and Departments.

In 2014 there were over 750 work orders filed with information Technology.

WebEOC is used for work order submittable and tracking.

NEW YORK STATE OF OPPORTUNITY | Office of Information Technology Services

Home Enterprise Information Security Customers Vendors Enterprise Governance Media Center

ENTERPRISE INFORMATION SECURITY OFFICE

**Cyber Security Awareness**

NEW YORK STATE CYBER ALERT LEVEL  
**Guarded**  
ALERT INFORMATION

DAILY SECURITY TIP  
MONDAY, MARCH 30 2015  
Don't Be a Victim of Cyber Crime!<sup>®</sup>  
READ MORE

**EISO**  
Awareness / Training / Events  
Incident Reporting  
Breach Notification  
Cyber Newsletter  
Cyber Security Advisories  
Keeping Kids Safe Online  
Local Government  
Resources  
Policies  
NY-ISAC Secure Portal  
About EISO

**Welcome to the NYS Enterprise Information Security Office!**  
The Enterprise Information Security Office (EISO) is led by Michael Weisberg, Chief Information Security Officer and Deborah Snyder, Deputy Chief Information Security Officer. The EISO is responsible for protecting the state government's cyber security infrastructure and providing statewide coordination of policies, standards, and programs relating to cyber security. The EISO provides cyber security leadership, governance and vision for the Office of Information...

READ MORE

**WHAT'S NEW**  
Cyber Hygiene  
Annual Cyber Security Conference: June 2-3, 2015  
Secure System Development Life Cycle Standard  
2014-2015 Kids Safe Online NYS Poster Contest  
Information Classification Resources

**CYBER ADVISORIES**

Sitemap Contact Us Privacy Policy Disclaimer Accessibility

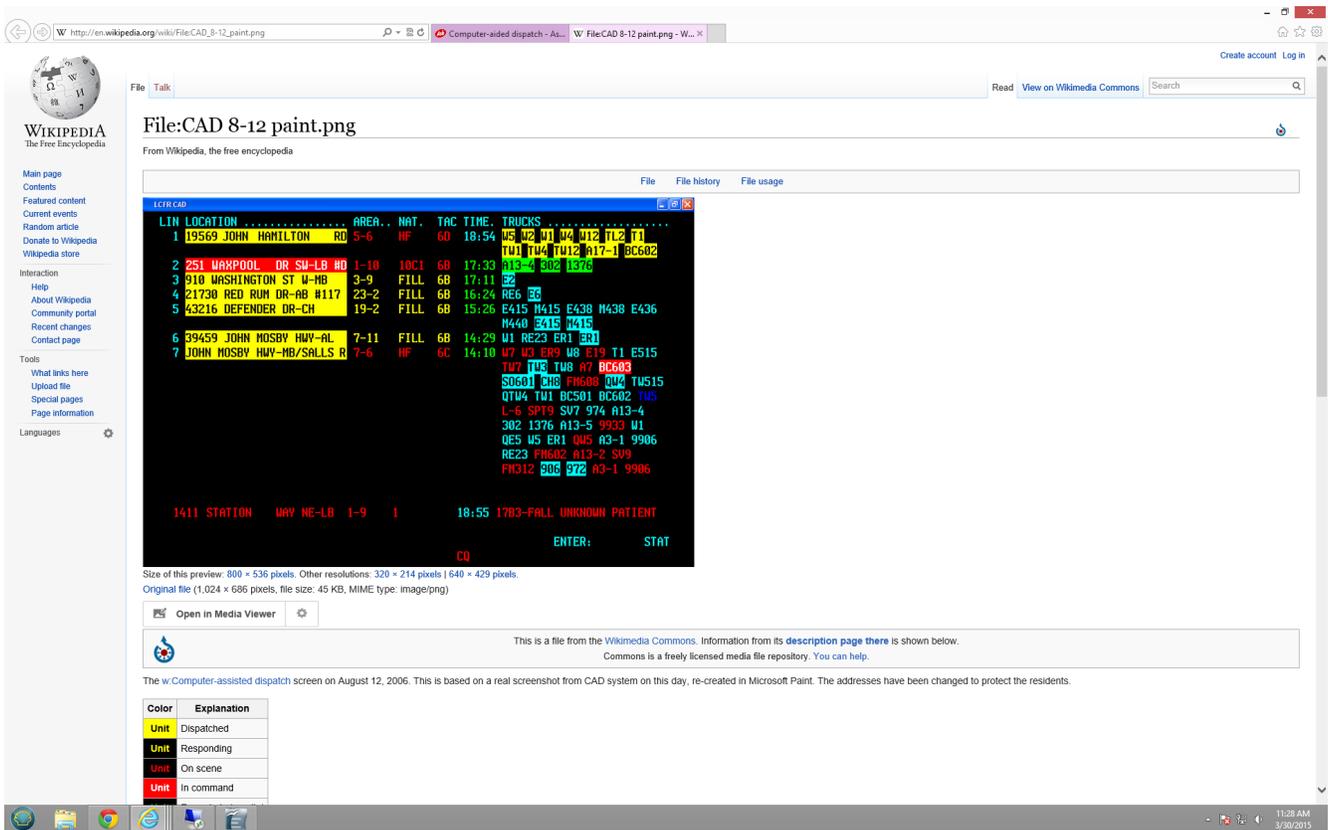
11:25 AM 3/30/2015

## Data Security and Data Breach – Concerns are larger than ever!

Breaches of Data Security has become a daily news story.

Greene County Information Technology wants no part of becoming part of the story. With that in mind a constant eye is on improving our defenses, keeping updates current and improving our knowledge.

In 2014, I (John Wynne - Director) was appointed to the New York State Committee for Cyber Security and Critical Infrastructure. This assures a constant update on Cyber threats and attacks.



Emergency Services

Computer aided dispatch

Emergency Services Networking

Radio Systems

Telecommunications

Support services

All part of how we support Emergency Services in Greene County

http://www.watchguard.com/ Computer-aided dispatch - At... WatchGuard Technologies [...]

WatchGuard PRODUCTS RESOURCE CENTER PARTNERS ABOUT US SUPPORT

WatchGuard  
Recognized by 10 network security thought leaders.  
UNLEASH THE BEAST.

The top of the network security food chain

Next-Generation Firewall  
Security on your terms, with enterprise-speed protection at the edge of your network.  
Learn More

Unified Threat Management  
Maximum performance and security in an all-in-one appliance with built-in headroom.  
Learn More

Other Security Solutions  
Wireless access points, integrated wireless management, and secure email gateways for networks.  
Learn More

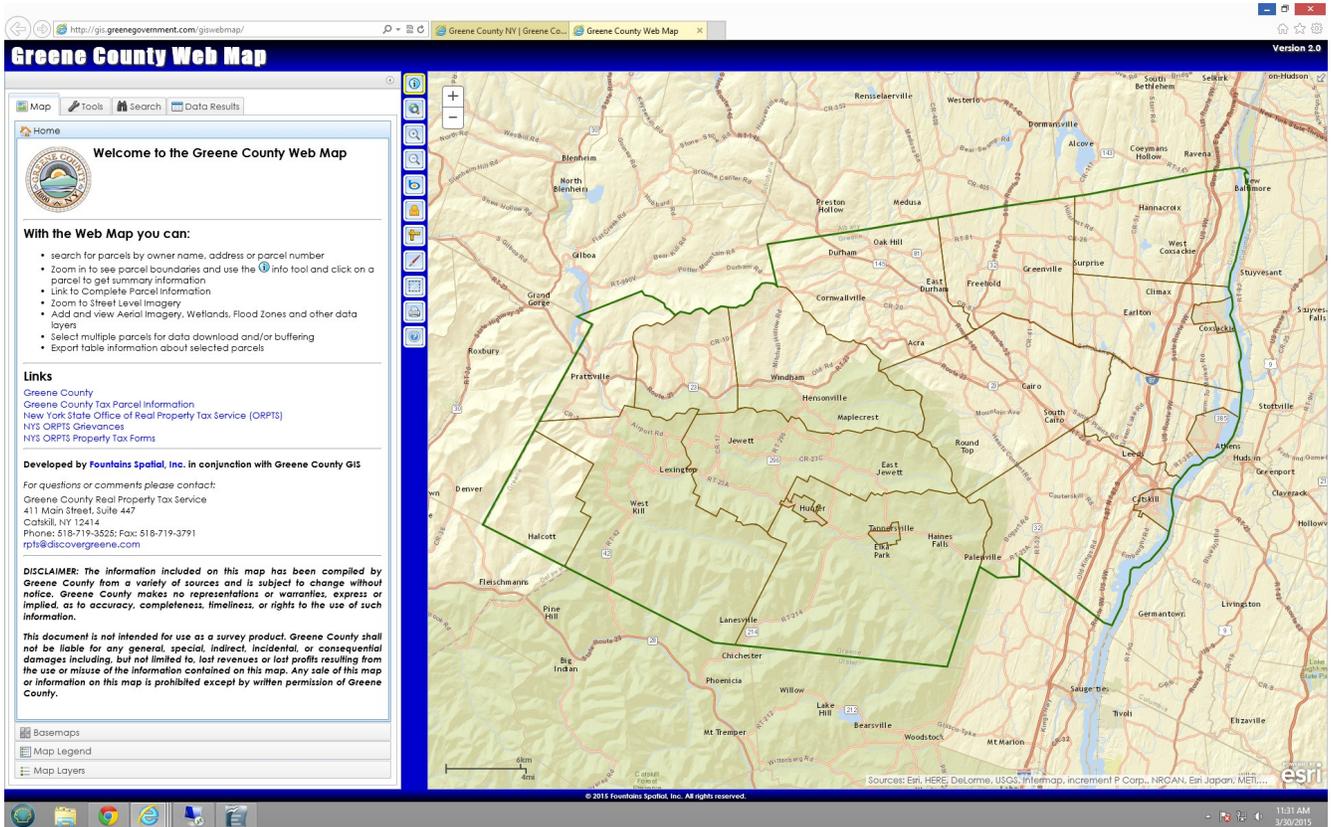
HELP ME CHOOSE

11:29 AM 3/20/2015

GreeneOne Network continues to grow. GreeneOne is the common shared network throughout Greene County Government. GreeneOne has grown to reach virtually all of our clientele, offering a range of shared services and information.

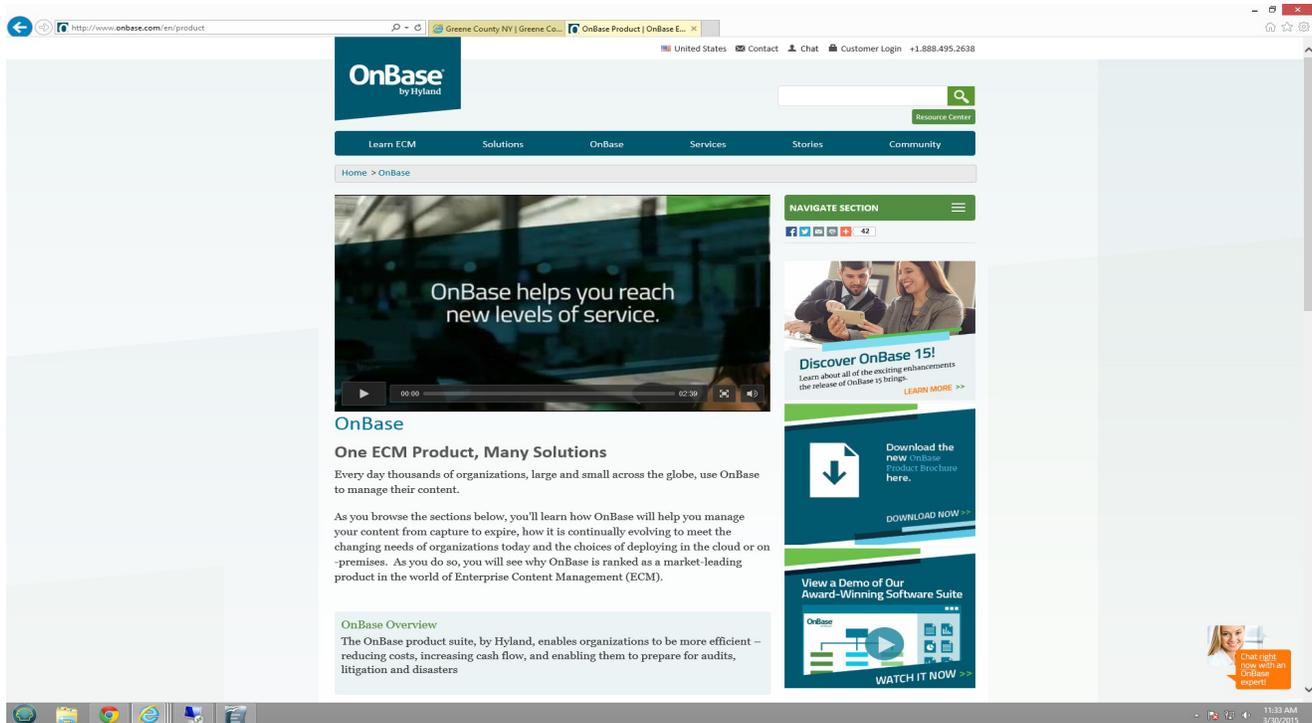
Components that make up GreeneOne are: backbone network with Cisco Netgear switches, Watchguard Firewalls, Cisco Hot Spots, Dell PowerEdge Servers, Dell Equallogic SANs, Seagate NAS, VMWare, Windows and Linux servers and about 450 desktop computers.

As mentioned above Watchguard Firewalls are used throughout. BOVPN – Branch Office Virtual Private Network is a WAN connection between buildings that assures security and an integral function of the WatchGuard Firewalls.



Redesign of the Greene County WebMap. Updated to the current ESRI software and Microsoft Server. New features have kept a highly used and state of the art resource up to date. Assuring years of use into the future.

2015



## Electronic Content Management (ECM)

A huge undertaking was started in 2014, building to launch in 2015. This project will eventually sweep to all agencies.

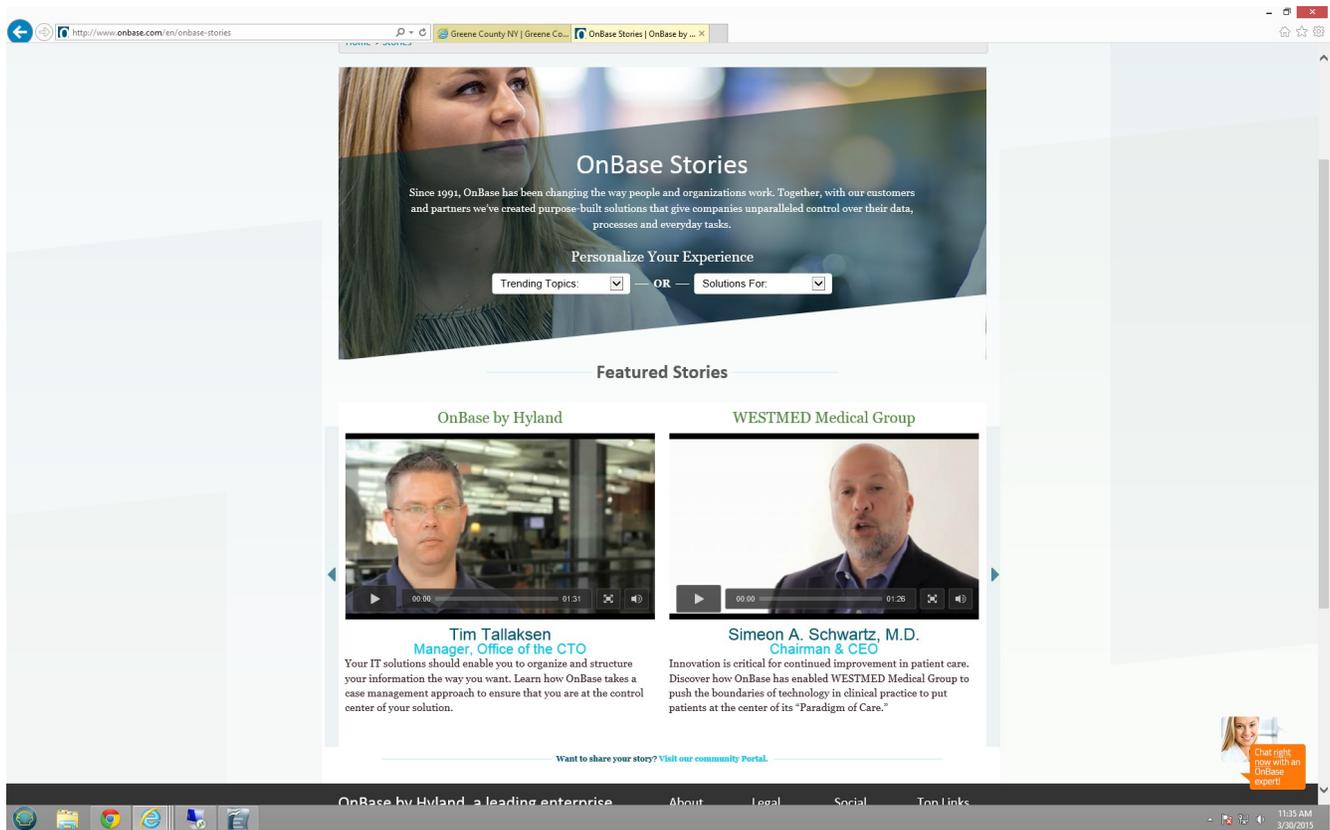
A new way to handle the mountainous volumes of paper while at the same time improving workflow, from start to finish.

The reality of County Government is that we're in 30 different businesses. Every Agency is a business. From medical to law enforcement to human services, each with a different work Flow.

ECM Lets you:

..... .

- **Capture documents** in any format – including paper, e-mail, mainframe reports and e-forms
- **Manage content** according to your organization's business rules and gauge the health of processes in real-time
- **Store, organize and track** your content so documents are there when you need them
- **Deliver documents** as soon as they're needed so processes run fast and costs stay low
- **Preserve and protect** your documents so you meet and stay in compliance with internal and external standards



# OnBase ECM Solutions

## Business Process Improvement with ECM - Tailored for Departments, Comprehensive for the Enterprise

For more than 20 years, Hyland has developed its ECM product **OnBase** to meet the specific needs of the markets it serves. We have deep and **market-leading solutions for these industries** including healthcare, government, financial services, insurance, higher education and many others.

Our industry expertise allows us to **shorten discovery and solution development**. We speak your language and know your challenges so we can solve problems faster and more effectively.

With Hyland, you not only get the **most nimble and intuitive ECM solution** on the market today, you get a company that aligns with your specific needs and solves your business challenges today and in the future.

Microsoft Cloud Platform Solutions Products Support Partner About

## Migration is worth it!

Windows Server 2003 support is ending July 14, 2015

What does end of support mean for you? After July 14, Microsoft will no longer issue security updates for any version of Windows Server 2003. If you are still running Windows Server 2003 in your datacenter, you need to take steps now to plan and execute a migration strategy to protect your infrastructure. By migrating to Windows Server 2012 R2, Microsoft Azure or Office 365, you can achieve concrete benefits, including improved performance, reduced maintenance requirements, and increased agility and speed of response to the business.

- ➔ [Get started with the Migration Planning Assistant](#)
- ➔ [Read the IDC white paper: Why You Should Get Current](#)
- ➔ [Get Windows Server 2003 migration advice from the Gartner report](#)

1. Discover 2. Assess 3. Target 4. Migrate

Windows Server 2003 support will end: **106** Days **12** Hours **22** Minutes **13** Seconds

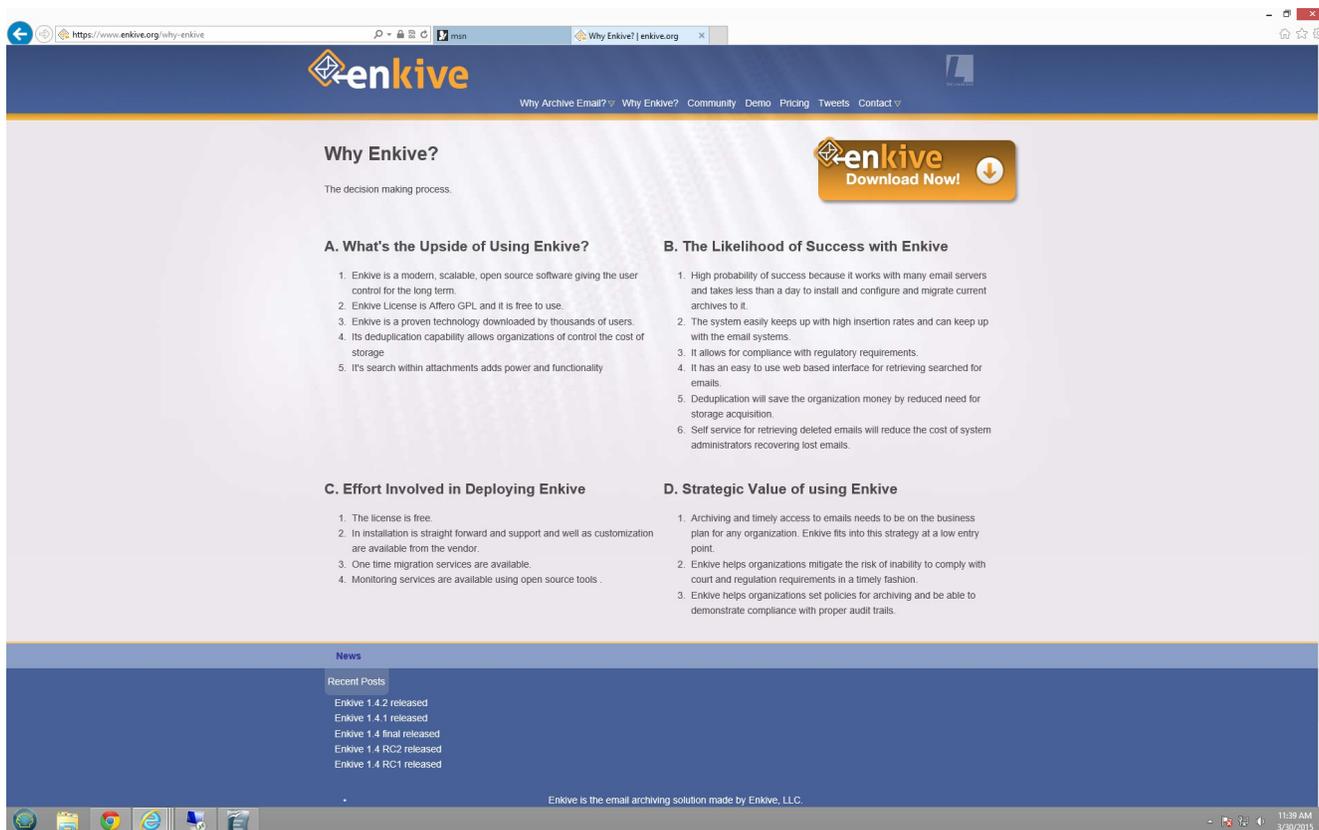
11:37 AM 3/20/2015

Support is ending for Windows Server 2003.

Need to upgrade to either Windows server 2008 or 2012 in 2015 or early 2016.

Some of our key systems run on Server 2003. With the end of service it is crucial to upgrade in order to receive security and maintenance upgrades from Microsoft.

GreeneOne server runs on Server 2003.



Email Archiving – Recently the issue of email archiving has become main line news. Overall the IT industry is leaning towards 7 year retention of emails. Besides storing the emails, ediscovery has become a big part of the conversation.

Saving the emails is easy, finding the email takes all the time.

With the importance of this we have been using a Barracuda Email Archiver. It's reasonable ability is about 2 years retention.

We are developing in house a Linux based archive solution which will remove the 2 year limitation and address the issue of ediscovery nicely. This is allow for more than 7 years storage and beyond, if necessary.

The screenshot shows the website for TranscriptionGear.com. The main navigation bar includes a toll-free number (888) 834-2392, a chat button, and links for About TG Com, Support, Register, Login, and Wishlist. A search bar is located below the navigation bar. The product page for GearPlayer 4 Transcription Software is displayed, featuring a large image of the software interface and a description. The product is priced at \$119.95 and is available in stock. The page also features a 'Why Buy From TranscriptionGear' section and a 'Download a Free Trial' button. The bottom of the page has a yellow banner with the text 'Learn more about Dragon Legal - Increase your productivity today!' and a timestamp of 11:43 AM 3/20/2015.

Going Digital into digital transcription. Rather than the “old” technology of cassette tapes.

Greene County Agencies and key software and IT Programs.

All Agencies

- New World Systems Accounting
- Asterisk Digium Cisco VOIP Telephones
- Greenegovernment Websites
- OnBase Electronic Content Management
- Microsoft Office
- Apache OpenOffice
- Email Systems – Server, spam filters, Archiving

Administrator / Legislature

- IQM2 Agenda Management
- GearTools Dictate

Board of Elections

- NTS
- Election / Polling Systems

County Attorney

- Lexus/Nexus

County Clerk

- Property Records Management / Cashiering
- Currently released RFP for new system.

District Attorney

- Scheduling
- Case Management
- Lexus/Nexus

Emergency Services

- Interact Computer Aided Dispatch
- Pro Q&A
- Backup Site
- WebEOC
- WebCAD

Family Planning

- VPN Access
- Medent Medical Records Management / Billing

Highway

- BOVPN

Human Services – Aging and Youth

- Client Management

Mental Health

Accumed – Billing  
QuicDocs – Patient records

Motor Vehicles

Connections to NYS network

Planning and Economic Development

Support for all varied activities

Probation

Automon Case Management  
OnBase ECM

Public Defender

NYSPDS Case Management System  
Lexus/Nexus

Public Health

Medent  
Legacy billing systems  
EIO Board  
KIDS

Real Property Records Management

GIS WebSite

Records Management

OnBase ECM

Sheriff

Tracs  
SJS  
Life Scan  
Civil Process

Social Services

Connections to NYS Network  
Peachtree Accounting

Treasurer

New World Accounting  
Systems East TCS

Weights and Measures

WeMe

Desktop computers in use in Greene County Agencies

	County Owned	State Owned
Administrator / Legislature	9	
Board of Elections	9	
Board of Electrical Examiners	0	
Buildings and Grounds	4	
Civil Service	3	
County Attorney	3	
County Clerk	18	
District Attorney	15	
Emergency Services	22	
Family Planning	14	
Highway	12	
Historian	1	
Human Resources	4	
Human Services	16	
Information Technology	10	
Mental Health	54	
Motor Vehicles	2	10
Planning and Economic Development	9	
Probation	12	
Public Defender	8	
Public Health	31	
Real Property Tax Services	8	
Records	2	
Sheriff	18	
DSS	29	100
Solid Waste	1	
Stop DWI	1	
Tourism	4	
Veterans	3	
Weights and Measures	1	
Total County	323	
Total State	110	
Total	443	